



STATE OF WASHINGTON

DEPARTMENT OF VETERANS AFFAIRS

Washington Veterans Home • 1141 Beach Drive E • Port Orchard, Washington 98366 • (360) 895-4700

September 8, 2021

Dear Veterans Home Residents, Family and Representatives,

I want to follow-up on our August 26 letter which indicated we may be transferring residents on or around September 9, to other facilities as a result of staffing shortages at our Home.

I am pleased to report that at this time, we will not need to transfer any residents to other facilities in our community. We initially shared information on the moves because we wanted to ensure residents and families had advance information on what was happening in the home and how we were addressing it, with our primary focus on maintaining resident health and safety.

While we do still have some staffing shortages, we have taken other measures that will allow us to continue caring for each of our residents at this time. Measures such as managing beds and moving residents internally have allowed us to hold units vacant and consolidate staff members. We are also continuing to hold on the admission of any new residents, using contracted agency staff members to fill in where we have vacancies, and actively recruiting to fill our vacant positions. It is possible that future transfers may be needed, but we will again provide you with notice and explanation on what steps we're taking to care for your loved one.

I'd like to thank you for your patience and understanding as we work through these challenging times. We are still working hard to fill vacant positions and hope that you will share our recruitment announcements with family and friends in the health care industry.

Visitors at the Washington Veterans Home:

We also want to share that we are implementing our WVH Safe Start Plan now that we have cleared our COVID-19 outbreak status.

Beginning September 14th, family members, resident representatives, and guests are once again able to schedule indoor and outdoor visits on the Veterans Home campus. We are able to accommodate two visitors during each resident visit. Visitors

bringing children under 12 may visit in the outside areas only. All visits must be scheduled in advance by leaving a voicemail at 360-895-4369. You will be notified when your appointment has been scheduled.

Thank you for your patience as we continue working hard to care for your loved one.

Signed,

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