



STATE OF WASHINGTON

DEPARTMENT OF VETERANS AFFAIRS

Washington Veterans Home • 1141 Beach Drive E • Port Orchard, Washington 98366 • (360) 895-4700

October 16, 2020

Dear Washington Veterans Home Residents, Family and Representatives,

We wanted to reach out to give you an update on how things are going at the Washington Veterans Home as we head into our seventh month of the COVID-19 Pandemic.

Since our last letter to you on September 24, 2020, we have not had any positive COVID-19 cases in the Home. New requirements from the Centers for Medicare and Medicaid Services mean that we are proactively testing all staff and providers on a monthly basis. This is a new tool, that when combined with daily screening of all staff members and providers, wearing personal protective equipment at all times, frequent handwashing, frequent cleaning of services, and using social distancing, will help us keep your loved one safe and healthy.

As you know, flu season is now also upon us. We are making flu shots available to all residents and staff, and encourage you to get your flu shot as well!

We know that the visitor restrictions have been extremely hard on everyone. With the change in weather, our outdoor cube visits have been suspended; however, we are working to provide an indoor visiting space so that we can resume in-person visits in November. More information will be shared as we receive new guidance on how to ensure everyone's health and safety during these visits. You can also schedule a virtual visit by contacting Tami Reuter at 360-895-4376. Our Home has helped to facilitate hundreds of virtual visits since March, and our goal is to help you have meaningful visits with your loved-one!

Finally, we want to let you know that our activities and social services teams are available should any resident need assistance during the election season. Please reach out to Tami Reuter at 360-895-4376 or Rachel England at 360-895-4710 if this is something you have questions about.

I want to assure you that the Washington Veterans Home Team is serving your resident with the utmost care and compassion. These dedicated individuals have not wavered in their commitment to your loved one. Please let us know if you have any questions or concerns.

As our Covid- 19 journey continues, we will continue sending information and updates. Should you have questions or concerns, please feel free to contact us at 360-895-4700.

Signed,



William McElya, BSNS MBA LNHA
Administrator
Washington Veterans Home
Department of Veterans Affairs



"Serving Those Who Served"